



Lancaster-Fairfield CAA Annual Report



Volume 44

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Number 1

LOCAL AGENCY HELPS PEOPLE

**BRENDA SHAMBLIN,
DIRECTOR OF PLANNING**

The principal is simple: people helping people. This was the guiding principle when the Board and staff at Lancaster-Fairfield Community Action Agency adopted the mission to: "Establish a better focusing of all available federal, state, local and private resources upon this goal: to enable low-income families and individuals of

all ages to obtain the skill, the knowledge and the motivation to secure the opportunities needed for them to become fully self-sufficient".

"Further, the agency is committed to assisting low- and moderate-income individuals and families to obtain decent, safe and affordable housing."

"Other agency commitments include: developing stable funding sources; fostering increased community

knowledge of and support for agency efforts; sponsoring quality programs and administration; creating innovation in program design, operation and administration."

In an extremely demanding 2009, the agency celebrated 44 years of serving low- and moderate-income residents in Fairfield County. If one were to review LFCAA's mission statement, it would appear that significant progress was made toward every aspect of the mission statement during the year. There were many notable achievements that occurred, many of which are detailed throughout this publication. Among these achievements was the designation of LFCAA's home, formerly the Fairfield County Children's Home, as a historic landmark. Additionally, the passage of the American Recovery and Reinvestment Act of 2009 (ARRA) provided the agency the opportunity to help more people than ever before. It is with their mission in mind that the people of Lancaster-Fairfield Community Action Agency are truly people helping people. •

EXTRA

LEARN MORE ABOUT HOW PEOPLE ARE HELPING PEOPLE IN FAIRFIELD COUNTY

Find out more about those they serve and how they are helping local families

Meet their Board of Directors, staff and partners



Former Fairfield County Children's Home, pictured here (cir. 1890) has been placed on the National Register of Historic Places by the U.S. Department of the Interior.

EXECUTIVE DIRECTOR SPEAKS CANDIDLY TO THE COMMUNITY

BY KELLIE AILES,
EXECUTIVE DIRECTOR



AILES

For 44 years, the Lancaster-Fairfield Community Action Agency has helped build a strong community by stabilizing and strengthening the most vulnerable families and individuals within our population. Our Mission speaks to improving our community and making it a better place for all of us to live, work and raise our families. As an agency, we have a rich history of thoughtful approaches to addressing the unique needs of our local community including seeking funding opportunities to effectively address the emerging needs of the local population. I can recall no period in our history when more needs were evident; but also, when more opportunities were available for us to help meet those needs as we experienced in 2009 and continuing into 2010. With the American Recovery and Reinvestment Act of 2009 (ARRA), as you will see in the pages of this report, our staff was aggressive in seeking, and fortunate in obtaining, a great share of this valuable funding to ben-

efit our community last year. A wonderful dedicated staff continues to work hard everyday to deliver an array of services provided by this funding. Offering a diverse mix of programs including Home Weatherization Assistance (HWAP), Home Energy Assistance (HEAP), Emergency Rent and Mortgage Assistance through programs such as Homelessness Prevention and Rapid Rehousing (HPRP), Emergency Food and Shelter Program (EFSP), Emergency Food Pantry, Adult Education, Recycling and Litter Prevention Education, Housing Rehabilitation through the Community Housing Improvement Program (CHIP) and Neighborhood Stabilization Program (NSP), and Early Childhood Programs including Head Start, Early Head Start, Help Me Grow, and several smaller programs too numerous to mention, we were able to serve over 15,000 individuals. In 2009 we were able to reach a record number of local residents with our services. Our housing staff members were on the front lines in 2009, helping low income families deal successfully with the Nation's, and Ohio's, housing crisis. Our Staff was actively engaged in helping address a multitude of problems related to obtain-

ing and maintaining decent, safe and affordable housing by utilizing both our traditional, and several new programs and services greatly enhanced by the ARRA. These include assisting local homeowners with foreclosure prevention, counseling services, and assisting with direct payments for one-time emergency rent, utilities and mortgage payments. Our Early Childhood Education Programs received word of significant ARRA funding to expand our work with families of children birth to three years in December. It has been exciting to see this program expansion put into service during the first few months of this 2010. Our success in delivering so many benefits to our community in the last year would not have been achieved without the support and loyalty of our corporate neighbors, local, state and federal funders, and the generous donors and volunteers who recognize that by helping their neighbors

they help to sustain a strong community. Without our committed Board of Directors and local elected officials, and our charitable partner organizations, we could not have effectively served such an immense cross section of our mutual public. They are all appreciated beyond the parameters of any message or list we can present in the pages of this annual report. For all their dedication to this cause, we are grateful. In November 2004, the Fairfield County Commissioners awarded Lancaster-Fairfield Community Action Agency the bid to purchase the 25-acre campus of this historic Fairfield County Children's Home-- the site of the LFCAA office and community services since 1980-- providing an opportunity to solidify the location's 150-year history of serving low-income children, individuals, and families. The Rutherford House project will restore a historic structure and place it into meaningful use for

the community-- a facility that can continue to serve for generations to come as part of a viable solution to the issues confronting struggling families. In early 2009 we received confirmation of the designation as a Historic Site from the U.S. Department of Interior. To commemorate this designation, this annual report is formatted to replicate the appearance of a newspaper from the historic period of the buildings here at 1743 East Main Street in Lancaster. We hope you will enjoy this feature as you read the report of our work throughout 2009. As always, I would like to personally thank our committed Board of Directors, our tireless and talented staff of dedicated employees, our generous donors and volunteers, and all in our community who collaborated to help us cushion the blow of the current economic crisis for so many of our neighbors and friends in Fairfield County last year. •



Lancaster-Fairfield Community Action Agency, located at the site of the former Fairfield County Children's Home in Lancaster, Ohio, cir. 2009

2009 Agency Client Characteristics Report

Total Served:	Housing:
Individuals.....15,552	Own.....1,396
Household.....5,693	Rent.....3,837
	Homeless.....280
First Time Assistance.....2,638	Other.....180
Ages Served:	Education:
18 and over.....9,457	0 to 8.....168
17 and under.....6,095	9 To 12.....1,639
	High School Degree/GED.....2,807
Other Characteristics:	12+ Some Post Secondary.....807
Male.....7,280	2 to 4 year college.....397
Female.....8,272	
Seniors.....1,359	Sources of Income:
Persons with disabilities.....2,679	Unduplicated No. of families
	reporting one or more sources of in-
Family Size:	come.....4,440
1 to 4.....4,866	
5 to 7.....774	Unduplicated No. of families
8 or more.....53	reporting no income1,253
Levels of Poverty:	Unemployment.....374
Up to 50%.....2,322	Social Security.....591
51% to 75%.....973	TANF.....397
76% to 100%.....789	General Assistance.....14
101% to 125%.....629	SSI/SSD.....1,287
126% to 150%.....414	Pensions.....187
151% to Over.....566	Other.....564
	Employment Only.....1,570
	Employment + other sources.....506

Local people help people maintain heat through harsh winter months

BARBARA MILLER,
HEAP COORDINATOR



MILLER

The Home Energy Assistance Program (HEAP) provides income-qualifying households, struggling to pay the high cost of home heating bills, financial assistance and helps many families in Fairfield County. Through the Emergency HEAP program (E-HEAP), which runs November 1st through March 31st each year, households which meet income criteria (at or below 200% poverty guidelines) are able to receive help in paying their primary heating source bill to maintain a safe home for their families. Deborah McConnell and her family were faced with sudden unemployment during the cold season of 2009. With the decision of whether or not to buy gas to get to work herself, buy food for her family, or buy firewood to keep her home warm, she turned to LFCAA for help. "Our home stayed, on average, at 50-60 degree. A neighbor told us about Community Action and how they may be able to help so we went down to the offices. The case managers were so kind and understanding of our situation. We didn't feel judged and they made us feel comfortable and encouraged. I can't say enough kind things about the staff and the agency. I don't know what we would have done without them this year," McConnell said. Now a volunteer at the agency, Deborah wants to help others in need. "It was a scary time for my family and we were blessed by this opportunity. I want to do as much as I can to give back for what we received." Deborah was just one of the 3,022 customers served in 2009 during the heating season. The Summer Cooling program is available to assist with electric bill payments or provide air conditioning units to household that have medical needs, such as respiratory conditions. In 2009, 377 households received help with their utility payments and 76 households received air conditioning units. Barbara Miller, HEAP Coordinator at the agency, says, "We are able to provide families an opportunity to get back on their feet and take care of some of their most basic needs. Things happen that cause bills to get behind but we're able to help with the emergency program once per heating season." •

Agency helps build solid foundation of learning for Fairfield County children

KIM DEVITT, DIRECTOR OF EARLY CHILDHOOD SERVICES



DEVITT

With increasing research and recognition of early intervention programs it is difficult to deny the first few years of a child's life are sensitive to laying a foundation for development and success.

The Rand Corporation reports, "well-designed early

childhood interventions have been found to generate a return to society ranging from \$1.80 to \$17.07 for each dollar spent on the program." LFCAA's early intervention programs are designed with the family in mind and a mission to promote and support the success of young children and their families through the united efforts of parents. Some early childhood programs begin providing services even before the child is born as is the case with LFCAA's **Help Me Grow** and **Early Head Start** programs. Prenatal care and

education has proven to reduce the chance of pregnancy complications and birth defects. Through the **Early Head Start** and **Help Me Grow** programs, staff can assist expecting families receive earlier prenatal care and connect them to appropriate medical care and therapies within the community. Home visits bring learning into a natural and comfortable environment to encourage parental involvement. In the **Help Me Grow** and **Early Head Start** programs, LFCAA utilizes the *Parents As Teachers* curriculum, which promotes the core belief that parents are a child's most important and influential teacher.

The Kernaghan's are just one example of a family that has benefited from early intervention services. When Chris and Rebecca's oldest son Stephen was born, Chris had recently been laid-off and they were referred to Help Me Grow services in Hocking County. Shortly thereafter they moved to Fairfield County at which point they transitioned to the program at LFCAA. Now 9 years old, Stephen has been diagnosed with ADHD yet is doing great in school. "Stephen has no problems with school work,



Students in the Head Start program listen to a book on tape.

does not need an IEP and still gets A's and B's at school."

As active parents in the program, Chris volunteered as a member of the **Head Start Policy Council** for three years and served as Chair of the council for one year. Rebecca

began as a substitute teacher with Head Start, has received Child Development Accreditation and is now an assistant teacher at the Utica Center with plans to complete her Associates Degree in Elementary Education in order to become a full-time teacher at LFCAA. "I wish everyone knew what a God-send this program is. I am a child of Head Start myself and I know the value it brings to both the children and parents. All of our kids have been a part of the program and have worked through develop-

mental delays. They are now caught up to their age groups--faster than expected," Rebecca said. "The programs have been one of the best things that ever happened for my family. And now it's even my career!"

Throughout 2009 all of the early childhood programs at LFCAA maintained full enrollment and provided services to 1,040 children. The LFCAA **Head Start** program remains the largest provider of preschool services in Fairfield County and utilizes the *Creative Curriculum* framework in providing child-centered, hands-on learning for social, language, physical and cognitive skill development. The program received a One Star rating through the Ohio Department

See **EARLY LEARNING, 5A**

LFCAA's 2009 Early Childhood Programs Outcomes:

- 681 children were enrolled birth - 3
- 359 children were enrolled 3-5 years
- 129 children transitioned to Kindergarten
- 354 children received medical exams
- 332 children received dental exams
- 96 children received needed dental treatment
- 270 children received development evaluations
- 267 children were identified for special services
- 106 children received home visits
- 286 parents participated in activities to promote their child's development
- 348 parents attended parent training or parent meeting(s)
- 3153 volunteer hours provided by parents in program participation

Volunteers make a difference

KATHRYN CLAUSEN, PLANNER

Lancaster-Fairfield Community Action Agency has been fortunate to have a wonderful group of volunteers throughout the past 44 years. Volunteers enable the agency to do more than could be possible without their help. Whether they join the team for a day, a month, or for several years, each person is valuable to achieve the mission of "people helping people".

Kaddie Fowler and Cody Snyder both volunteer in the agency's Food Pantry each week during the school year. They join the rest of their classmates in the Multi-handicapped class from Lancaster High School. Kaddie says, "I

like coming here and helping people who need help. I put together food bags for them. It's fun!"

Cody says the same of the work in the food pantry, "I like to be here and help where I can. I also like getting out of school for a little bit," he added with a smile. The Multi-handicapped class at LHS has done more than volunteer at the agency. They also coordinate a canned food drive at the end of each year. In 2009, they collected over 4100 cans of food.

Carol Wagner, Director of Social Services says, "Volunteers are always a pleasure. The high school students that make up daily food orders

are inspiring. We appreciate their help along with all other volunteers and their continued effort to help us accomplish our mission."

According to the 2000 National Survey of Giving, Volunteering and Participating (NSGVP) there are many benefits, not only to the organization, but to the volunteer as well. In the survey, 79% of volunteers said their activities helped them develop stronger interpersonal skills and 68% said their communication skills improved. In the same survey, 23% reported they volunteer to acquire job-related skills and 55% to improve job opportunities.

With a wide variety of programs, there are many opportunities for volunteers to accomplish all of the above while helping their neighbors in Fairfield County. To inquire about volunteering within the agency, please contact the LFCAA offices at (740) 653-4146.

The staff and Board of Directors of LFCAA wish to express their most sincere appreciation to each and every volunteer at the agency. Their service will never go unnoticed or unappreciated. We look forward to building many more strong volunteer relationships in the years to come.

See **VOLUNTEERS, 15A**



A student in the Head Start program washes his hands after playing.

EARLY LEARNING, from 4A

of Job and Family Services for the Baltimore Center.

Kim Devitt, Director of Early Childhood Services at LFCAA, tells of the expansion of **Head Start** to extend to the Amanda-Clearcreek school district. "We now operate a Head Start classroom in the K-2 building. This provides an opportunity to facilitate smooth transitions to Kindergarten and to serve children in outlying areas of Fairfield County."

In December, the agency received notification of an award to also expand the **Early Head Start** program in Fairfield County. "Not only are we now able to provide Early Head Start services to an additional 72 children, the award of this grant provided 11 new full-time positions within the

county. We're very pleased to be able to stimulate the job growth in the area in addition to providing valuable services to children and their families."

In August, notice of the elimination of the **Early Learning Initiative (ELI)** from the state budget was announced due to budget restrictions. Prior to the elimination, 40 children were served with the ELI program. "We were sad to see the program eliminated, however due to our unique program leveraging, for all who did not transition into Kindergarten and who maintained eligibility, we were able to continue services in our other programs. Our partnerships will continue to enhance our services for children and families as we work toward a common goal." •



Volunteer Kaddie Fowler, makes bags of food for customers visiting the LFCAA Food Pantry.

Weatherization program assists local low-income families

SCOTT PORTER,
ENERGY OUTREACH DIRECTOR
RICHARD THROCKMORTON,
FACILITIES DIRECTOR/HWAP INSPECTOR



PORTER

Do you have high heating costs or need home repairs? If you do, and meet the income qualifications, the Energy Outreach department of Lancaster-Fairfield Community Action Agency may be able to help you. In fact, during the 2009/2010 program year, the program helped lower heating and cooling costs and made repairs helping 185 individuals throughout Fairfield County. The result? More affordable utility bills and home accessibility for low-income families, individuals with disabilities and seniors.

The program remained in high demand throughout the year yet with the passage of the American Recovery and Reinvestment Act of 2009 (ARRA) LFCAA was able to help more families than ever before. The Energy Outreach department administered six different programs to help as many residents in need as possible.

LFCAA is ranked as one of the most successful

agencies in Ohio for the **Home Weatherization Assistance Program** (HWAP) by the Ohio Department of Development. Weatherization services provide an average savings of 25% per month on heating and cooling costs equaling between \$300-\$400 per year which is a permanent savings. Lower utility costs for low-income individuals and families

Client Testimonials:

"Thank you so much for everything done to our house to make it warmer and more livable."

"Thank you for helping us get through this tough time. You have made it so much easier to get through the holiday season. You are very caring and thoughtful and we appreciate that!"

allow them to use the savings for other family needs. Clients are also educated on additional ways to increase the efficiency of their homes and are encouraged to share the information with friends and family.

Laurie Mitchell, a client of LFCAA in 2009, received down payment assistance through one of the housing programs available at the agency. She found a home for

she and her children in Pickerington however the home was in great need of rehab. "The windows were very old and leaky in addition to the list of other repairs needed. Donna [Fox-Moore] and Scott [Porter] made this happen for my family. There was no way we would be able to afford the utility payments if the needed repairs weren't made," Mitchell said.

Carbon dioxide is the main greenhouse gas that contributes to global warming. In 2009, the Energy Outreach department saved over 22 tons of carbon dioxide emissions with the homes completed this year alone. The effects of the energy saved in those homes will continue year after year.

Those seeking assistance today through the weatherization programs would be placed on a waiting list; families with no heating source during the cold season would be served as a priority. LFCAA Energy Outreach administers six weatherization and home repair programs which includes: **Home Weatherization Assistance Program** (HWAP), **Health and Safety**, and **Housing Assistance Grant**, funded through the Ohio Department of Development, **Warm Choice**, funded by Columbia Gas of Ohio, **Electrical Partnership Pro-**

gram, funded by AEP's Universal Service Fund, and **Passport**, funded by the Central Ohio Area Agency on Aging.

AEP's **Electric Partnership Program** (EPP) is a targeted energy efficiency and consumer education program. It is designed to minimize electrical consumption for **Percentage of Income Payment Plan** (PIPP) participants. The **Passport Minor Home Modification Program** is designed to complete home modification repairs and address health and safety issues. •



Weatherization crew member install insulation in customer's home.

Program Outcomes:

HWAP:
89 homes insulated
89 furnace and water heater inspections

Health and Safety:
24 furnaces replaced
12 electrical repairs
13 water heaters replaced

Warm Choice:
6 homes insulated
1 furnace replaced
1 water heater replaced
6 furnace and water heater inspections

EPP:
4 electrical energy audits
44 CF light bulbs installed
4 complete weatherization

Housing Assistance 2009:
9 furnaces replaced
23 water heaters replaced
3 furnace repairs
1 septic repair
1 well water system repair
5 plumbing repairs
4 electrical repairs

Passport:
3 wheelchair ramps
3 handrail installations
2 bathroom for handicap modifications
1 electrical repair

Recycling center staff keeps up with increased materials; decreased revenue

PATTY BRATTON, DIRECTOR OF
RECYCLING & LITTER PREVENTION



BRATTON

Metal, glass, plastic, and paper; to some this is a list of items you may find in ones trash. To those at the Recycling Center at Lancaster-Fairfield Community Action Agency, it is a portion of the materials you'll find processed each and every day at the Materials Recovery Facility (MRF) on East Main Street in Lancaster.

Throughout 2009, the LFCAA MRF has seen a significant increase of incoming materials that have not gone unnoticed. Overall, the increase in materials rose over 27% while, due to the market commodities, revenue decreased nearly 50%. **Carl Wolshire, Recycling Center Manager**, and the rest of the staff at the MRF are dedicated to the mission of Community Action and to the environment. All have remained diligent in providing this much needed and desired service to Fairfield County residents. In 2009, the staff processed and recycled 5,299,287 pounds of material.

Just one ton of recycled

paper saves 17 mature trees. In 2009, the residents of Fairfield County have helped the MRF save 20,214 trees. Those trees produced enough oxygen to help over 40,000 people breathe for an entire year and reduced the CO2 emissions into the environment by 262,782 pounds! That's enough to protect the environment from the fuel emissions of over 40 cars per year! The Ohio Department of Natural Resources reports Ohio's recycling industry is among the leaders within the nation. Not only does recycling save energy and help protect our environment it generates jobs. The local MRF employs 16 full-time staff, two of which were funded through the American Recovery and Reinvestment Act of 2009.

As with the mission of the agency, the Recycling and Litter Prevention program at LFCAA provides services with a holistic approach. **Chad Reed, Education Coordinator**, reaches out to students and families in the area to educate about the benefit of recycling as well as coordinating the county's **Adopt-A-Road** clean up program. **Austin Rohr, Marketing Coordinator**, manages the **Confidential Document Shredding** service

es which is available both on-site and off as well as oversees the commercial and special event recycling programs.

Patty Bratton, Director of Recycling and Litter Prevention says, "It's wonderful to find a position and a job that you go to every day, love what you do, and they pay you for it. When you teach, you learn, and when you're not learning life gets boring. I have a home here at Community Action and within the Recycling program and that's pretty unique."

5, 421 youth participated in presentations in which they learned more about recycling and its impact on the environment. 42 road cleanups were conducted that spanned over 398 miles within Fairfield County. 31,908 pounds of litter and 165 tires were collected during those cleanups by 411



Carl Wolshire, Recycling Center Manager, hands a customer a purchase slip after weighing the materials they sold to the MRF through the Recycling Buy Back service.

volunteers.

Bratton continues to say, "Recycling is much bigger than people think—the impact on the environment is amazing. We're creating jobs and we're bringing funds and ac-

tivities into the community we wouldn't otherwise have. I'm very proud to be part of such a great program and service."

For more information about the MRF, please visit www.fairfieldrecycles.org. •

Recycled Materials 2009 (measured in pounds):

	Drop Off	Curbside	Commercial	MRF	Totals	Other MRF Items:
Metals NF	45320	1532	1372	24488	72712	Appliances.....120
Metals Ferr	37287	1824	11852	489	51452	Textiles.....0
Glass	318655	22860	7909	49607	399031	UM Oil.....0
Plastic #1	55052	1656	2639	22261	81608	Batteries LA.....19388
Plastic #2	59667	1924	2834	14464	78889	HH Batt.....0
Plastic Mix	0	0	0	3282	3282	Elec. Mtrs.....2429
OCC	256230	10305	279449	157261	703245	Radiators.....3932
Newsprint	728900	58825	33342	25842	846909	Cat. Converters...80
Paper Mix	0	0	64564	0	64564	

34-year-old single mother of 3 obtains GED, attends college

VALERIE IRION, DIRECTOR OF EMPLOYMENT AND TRAINING



IRION

Based on the Ohio average, approximately 30% of all high school students will drop out prior to graduation; that number increases in southern Ohio regions. Reasons vary from person to person but for Mandy, the multiple moves of her family caused stress on her education. In fact, when she made the decision to drop out of high school, she did so from her 17th school.

While the thought crossed her mind for several years it was 16 years and three children later that she decided she was ready to obtain her GED and move forward with her career goals. Being a single mother of three children, two of which are teenagers, Mandy found it difficult to convey the importance of education with her past experiences being so evident. "When I would discuss with the kids how important school work was they would say, 'you didn't finish, why do I have to?'" In order for my kids to gain respect for education, and for them to re-

spect the decisions I made, I needed to do this myself," she said.

Mandy entered into the **Adult Basic and Literacy Education (ABLE)** program in Fall 2008. In January 2009, she passed the General Education Degree test and obtained her GED. "I was nervous about the program; I am my own worst critic. For years, I continued to tell myself that I couldn't do it. I didn't want to fail."

But Mandy didn't fail; she continued her education and is now in her third quarter at Columbus State University, "I am so thankful for the instructor [Sue Hendley] at Community Action who was a huge part of why I succeeded. My children are so proud of me and are now working smarter not harder on their own education. They are even looking into college themselves! My oldest says he wants to share a dorm with me, though I think he just wants me to continue doing his laundry," Mandy said with a laugh.

Sixteen other students received their GED certificate in 2009 through the ABLE program at LFCAA and 46 additional students increased their literacy skills by at least one level. "We are grateful to

our instructors and to the agency for helping make our program a recognized success and will continue to develop and expand opportunities for our students," said Valerie Irion, Director of Employment and Training at LFCAA.

The annual Desk Review performed in April 2009, earned an Exemplary rating for the agency program. The Board of Regents awarded a significant increase of funds over previous years for the 2009 program year.

As with the agency mission, the Adult Education programs provide services in



ABLE Instructor, Sue Hendley, works with one of her students.

a holistic approach. Throughout 2009, the **Transitions** program continued to develop. The program helps students moving into post secondary education or training develop stronger skill sets to prepare for college coursework. Mandy was also able to utilize this program in preparation for the Columbus State University entrance exam. Through career exploration and development students who are undecided in their career path. The free service provides the opportunity to save awarded grant money to be used towards higher-level course work as opposed to using those funds for developmental classes.

In partnership with **Hocking College and Eastland Fairfield Career Center**, LFCAA is working with students interested in entering employment by increasing their basic skill levels and providing job search assistance in areas such as resume and cover letter development, interview skills, and applications. Students are referred to the **WorkNet** room at **Fairfield County Job and Family Services** and to the **Hocking County Job Service Center** in Logan for help locating relevant employment opportunities.

Our continued partnership with **Fairfield County Juvenile Court**, the **Lancaster Community School and Crossroads Center for Youth**, allows pre- and post-test students to determine their education functioning levels prior to working toward their GED. "In many cases a Judge will order students to our program as an alternative educational plan for advancement. These students receive individualized instruction, the opportunity to take the official practice test, as well as transition assistance to post secondary training. We also continue to work with Drug Court participants in much the same manner," explains Irion.

Mandy says, "I can't stress enough how wonderful the program is at Community Action. I couldn't have done it without the encouragement and support I received. I am thankful for the tools I was given that have made me successful." •

To learn more about Adult Basic Literacy Education or to sign up for classes, contact the LFCAA offices at (740) 653-4146 or visit www.faircaa.org for more information.

Social Services sees increase in emergency need



Carol Wagner, Social Services Director reviews applications for rent/mortgage assistance.

CAROL WAGNER, SOCIAL SERVICES DIRECTOR

While facing an economic recession in 2009, people all over the country have been faced with difficulties. When things are good, we don't usually think we'll be faced with the need to make the decision of whether or not to pay the mortgage or rent or buy food for our families. While we work hard to prepare for uncertainties in life, being faced with long-term unemployment can cause hardship for many and emergency situations can occur more than once and over a seemingly extended period of time. Such is the case for many of the residents in Fairfield County who sought

help from Lancaster-Fairfield Community Action Agency in 2009.

"We have the only 24-hour Emergency Homeless Shelter for families in Fairfield County."

--Wagner

In the Social Services department, federal, state and local grant programs were administered to provide 14,185 individuals with 21,126 units of service. Those units of service ranged from rent/mortgage payment assistance to an order of food from the Food Pantry.

One of the programs developed with funds from

the American Recovery and Reinvestment Act of 2009 (ARRA) is **Homeless Prevention and Rapid Rehousing Program (HPRP)**, which provided the opportunity to help keep people in their homes or rehouse them faster than ever before. Throughout all of the rent/mortgage and utility programs available at LFCAA, 9,009 individuals were assisted, which reflects an increase of 26.3% over 2008.

Carol Wagner, Social Service Director at LFCAA explains, "We have the only 24 hour Emergency Homeless Shelter for Families in Fairfield County. Currently, it can provide shelter for up to three families at a time and there is almost always a waiting list for families in need. In 2009, the HPRP program kept that waiting list to a minimum by allowing us to keep families in their home by helping with rent/mortgage and/or utilities payments or with rental deposits to help those on the street or in a shelter acquire housing of their own."

The **Food Panty**, funded partly by **Fairfield County United Way, Mid-Ohio Foodbank**, and **Emergency Food and Shelter** program, provides a short-term supply of food for people in need. The pantry is supplemented by charitable donations of cash

and canned food items from the community. Numbers continue to increase steadily each year and the Food Pantry was able to assist 8,753 persons which amounted to approximately 78,777 meals. This also represents a 5.5% increase in customers compared to 2008.

"The community has reached out this year in a huge way," says Debbie Collins, Pantries Coordinator at LFCAA. "We have seen more donations this year than in past years and volunteers have continued to support our efforts. We thank everyone for their support to helping feed the hungry in Fairfield County." The **Clothing Pantry**, also available to residents in need, assisted 1,961 individuals in 2009.

Financial Counseling and Tax Preparation is also available for local residents through a program by AmeriCorps, which is a domestic division of the Peace Corps. Laura Jones, **Positive Balance** Financial Literacy Coach, says, "Our goal is to help people by providing the necessary information to help them make informed judgments and effective decisions about the use and management of their finances," Jones said. "We are also able to prepare tax returns, at no charge, to help maximize qualified deductions to clients if they qualify."

LFCAA is also a provider for the **Ohio Benefit Bank (OBB)** which links individuals and families who need help with resources and supports. It is with that partnership the agency can assist in stabilizing families and empowering those with the greatest need to move towards economic security. Through a unique network of public and private partnerships, OBB along with LFCAA can reach out to more families in Fairfield County, deliver more services, respond to the needs of families and mobilize community resources to help alleviate poverty.

The Social Services department has been busier than ever before with an overall increase of 50%. The staff continues to work hard to provide quality services to our neighbors within Fairfield County. •

If you or someone you know is need of assistance, contact our offices at (740) 653-4146.

- When you arrive, please bring:
- Proof of income for past 13 weeks for the entire household.
 - Social Security cards (or copies) for the entire household.
 - Piece of mail with current address
 - Statement of need (i.e. eviction notice, late notice, or statement).
 - Copy of lease
 - Disconnect notice (if applicable)

Agency strives to stabilize neighborhoods and end homelessness

DONNA FOX-MOORE, HOUSING DIRECTOR
BROOKE TALEY, PLANNER



FOX-MOORE

Lancaster-Fairfield Community Action Agency is committed to supporting housing needs of the low- to moderate-

income population and encompassing everything from providing direct bricks-and-mortar services to advocacy for housing resources for both homeowners and renters. The number of home foreclosures escalated in our community at an unprecedented level in 2009. This presented new challenges to the staff at LFCAA to broaden their capacity and ensure Fairfield County provided new opportunities to preserve the housing stability for families within the community.

Appointed by the Fairfield County Board of Commissioners, LFCAA administered the **Neighborhood Stabilization Program (NSP)**, which was created through the Housing and Economic Recovery Act of 2008. According to the 2009 *Policy Matters* report by David Rothstein, *Foreclosure Growth in Ohio*, Fairfield County ranked 28th out of the

88 Ohio counties in the number of foreclosures and ranked the 16th highest in foreclosure rate growth from 1995-2008. NSP enables the agency to acquire vacant, foreclosed homes in targeted neighborhoods and rehabilitate the using high-quality standards in order to keep homeownership achievable for the targeted population and preserve property values for existing home owners.

LFCAA also administers the county **Community Housing Improvement Program (CHIP)** to help low- to moderate-income households with home repairs, home rehabilitation, home ownership and emergency housing payments to stave off foreclosure.

Laurie Mitchell received funds through the CHIP program for down payment assistance to purchase her home in Pickerington. "This is a great program and made homeownership a reality for me and my family. My rent payment was actually more than my current mortgage payment! The down payment assistance gave me the opportunity to purchase a home when it otherwise would have been unattainable," said Mitchell.

As a single mother of three children, Laurie found it difficult to save for a down payment on a home while car-

ing for the needs of her two young children who still live at home. Laurie continued to say, "Donna [Fox-Moore] and Scott [Porter] were amazing throughout the entire process from application to the day we moved in. Because of LFCAA we now have a place to call home and make wonderful family memories. I can't thank them enough for this opportunity."

In partnership with **Fairfield Homes, Inc.**, the agency has teamed up to create a number of low-income housing tax credit projects since 2003. "This partnership has been instrumental in the preservation of 62 units and the creation of 40 units of affordable rental housing," said Donna Fox-Moore, Housing Director at LFCAA. "In 2009, we closed on another partnership to preserve 101 units at Hunterwood Park in Lancaster." Rehabilitation at Hunterwood is scheduled to begin in 2010.

The **Fairfield County Housing Coalition** is a collaboration among the community's committed partners and is producing a more orchestrated approach towards the efforts to end homelessness. In addition to coordinating monthly meetings, LFCAA helped to organize a successful county-

wide resource conference that presented training and information to approximately 100 attendees.

Plans for future development include the Rutherford House project, which will be located at the former Fairfield County Children's Home. The building was recently placed on the National Register of Historic Places which will qualify the housing project to receive state and federal rehabilitation tax credits to cover a significant portion of construction and preservation costs.

"We believe our project could become the key that unlocks the door to self-sufficiency for many struggling families in years to come in Fairfield County. Surrounded by a broad range of resources and supported by a holistic social service agency, the resi-

dents of the Rutherford House will have supportive services to help overcome barriers that cause housing instability," Fox-Moore explained of the project.

The project team for the Rutherford House was invited to participate in the **Supportive Housing Institute** presented by the **Corporation for Supportive Housing**. "The intensive, project-focused training is building additional capacity for us to achieve our development goals," explained Fox-Moore. "Each year holds unique challenges and if the economic forecasts for the near future prove true, more are just around the corner. The agency remains committed to approaching those challenges with helping hands, a positive attitude, integrity and hard work." •



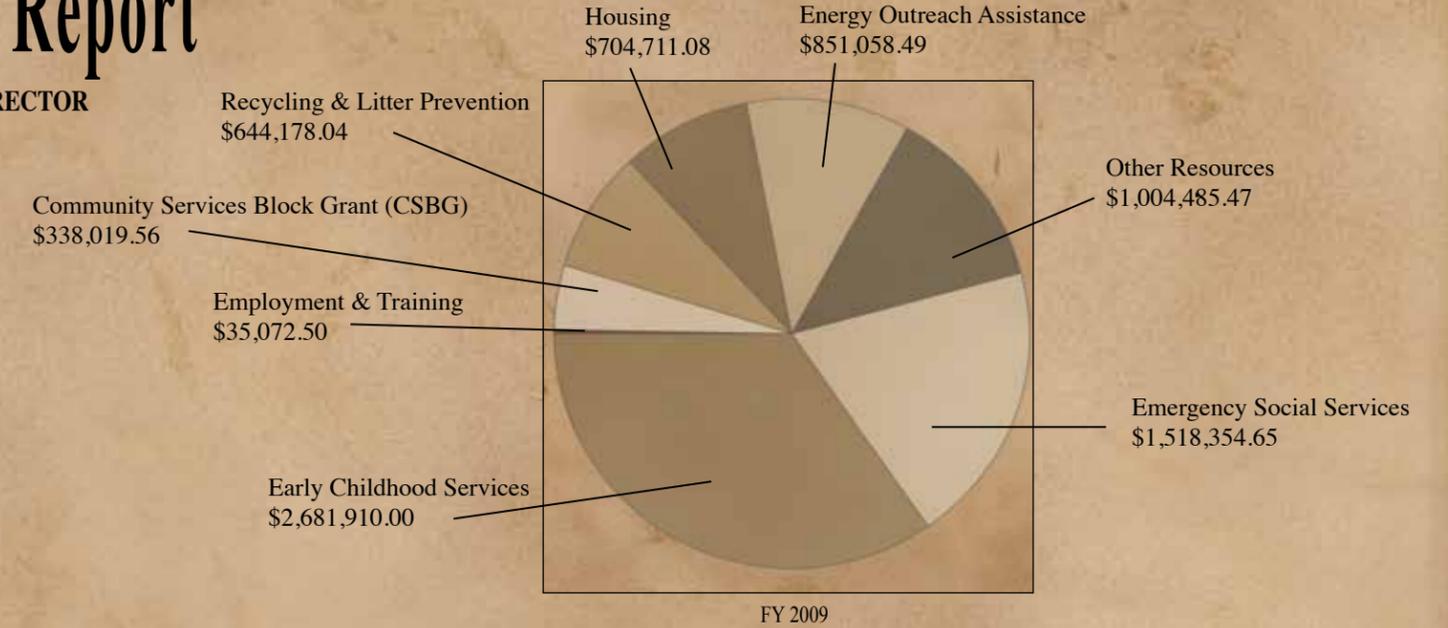
Pictured here is the home Mitchell and her children share in Fairfield County which she purchased and repaired with help from LFCAA's housing and energy outreach programs.

2009 Funding Report

JANET SCHMELZER, FISCAL DIRECTOR



SCHMELZER



Early Childhood Services	Grant Period	FY2009	Total Award Amount
Federal Head Start (HHS)	1.09 - 12.09	\$1,404,247.00	\$1,404,247.00
Federal Early Head Start (HHS)	1.09 - 12.09	\$398,493.00	\$398,493.00
Federal Head Start/Early Head Start ARRA (HHS)	7.09 - 9.10	\$49,278.80	\$123,197.00
Federal Early Head Start Expansion ARRA (HHS)	12.09 - 9.10	\$64,275.80	\$642,758.00
Help Me Grow (ODH and FACFC)	7.08 - 6.09	\$261,501.00	\$523,002.00
Help Me Grow (ODH and FACFC)	7.09 - 6.10	\$238,321.00	\$476,642.00
Ohio Early Learning Initiative (ODE)	7.08 - 6.09	\$120,037.00	\$240,074.00
Ohio Early Learning Initiative (ODE)	7.09 - 8.09	\$31,889.03	\$31,889.03
Child & Adult Care Food Program (CACFP)	7.08 - 6.09	\$33,419.87	\$66,839.73
Child & Adult Care Food Program (CACFP)	7.09 - 6.10	\$51,111.50	\$102,223.00
Speech Pathology (Lancaster City Schools & Fairfield Co. Schools)	1.09 - 12.09	\$9,150.00	\$9,150.00
Teens with Tots (Ohio Children's Trust Fund and FACFC)	7.08 - 6.09	\$7,593.00	\$15,186.00
Teens with Tots (Ohio Children's Trust Fund and FACFC)	7.09 - 6.10	\$7,593.00	\$15,186.00
Federal Head Start Body Start Playground (HHS)	9.09 - 12.09	\$5,000.00	\$5,000.00
TOTALS		\$2,681,910.00	\$4,053,886.76

FUNDING, from 11A

Energy Outreach	Grant Period	FY2009	Total Award Amount
Home Weatherization Assistance Program (ODOD-OCS)	4.08 - 3.09	\$67,098.50	\$268,394.00
Home Weatherization Assistance Program (ODOD-OCS)	4.09 - 6.09	\$85,132.00	\$85,132.00
Home Weatherization Assistance Program ARRA (ODOD-OCS)	4.09 - 3.11	\$521,136.22	\$1,563,409.00
Passport (COAAA)	1.09 - 12.09	\$10,790.00	\$10,790.00
Electric Partnership Program (Universal Services Fund-AEP)	1.09 - 12.09	\$12,227.53	\$12,227.53
Warm Choice (Columbia Gas)	1.09 - 12.09	\$39,532.08	\$39,532.08
Housing Assistance (ODOD-OHCP)	1.09 - 12.10	\$50,000.00	\$100,000.00
TOTALS		\$785,916.33	\$2,079,484.61

Housing	Grant Period	FY2009	Total Award Amount
Community Housing Improvement Program (OHCP)	9.08 - 8.10	\$250,000.00	\$500,000.00
Community Housing Development Organization Operating Grant (OHFA)	7.08 - 6.09	\$22,500.00	\$45,000.00
Community Housing Development Organization Operating Grant (OHFA)	7.09 - 6.10	\$22,500.00	\$45,000.00
Neighborhood Stabilization Program (OHCP)	9.08 - 5.13	\$322,675.37	\$1,532,708.00
Pleasantville Commons - Supportive Services (Fairfield Homes Partnership/OHFA/LIHTC)	1.09 - 12.09	\$3,000.00	\$3,000.00
Pershing House - Supportive Services (Fairfield Homes Partnership/OHFA/LIHTC)	1.09 - 12.09	\$4,000.00	\$4,000.00
Pleasantview - Supportive Services (Fairfield Homes Partnership/OHFA/LIHTC)	1.09 - 12.09	\$3,500.00	\$3,500.00
RHISCO (The Osteopathic Heritage Foundation)	7.09 - 6.10	\$3,750.00	\$7,500.00
CHDO Strategic Planning Grant (OCDCA)	10.09 - 5.10	\$2,737.50	\$6,500.00
TOTALS		\$634,662.87	\$2,147,208.00

Recycling & Litter Prevention	Grant Period	FY2009	Total Award Amount
Recycling Education Grant (CFLP Solid Waste District)	1.09 - 12.09	\$184,059.00	\$184,059.00
Residential Drop-Off/Commercial Recycling Contract (CFLP Solid Waste District)	1.09 - 12.09	\$316,991.00	\$316,991.00
Curbside Recycling Village of Sugar Grove	1.09 - 12.09	\$1,300.00	\$1,300.00
Curbside Recycling Berne Township	1.09 - 12.09	\$8,320.00	\$8,320.00
Curbside Recycling Madison Township	1.09 - 12.09	\$1,000.00	\$1,000.00
Recycling Center Net Revenue (sales of materials minus costs of materials & operations)	1.09 - 12.09	\$132,508.04	\$132,508.04
TOTALS		\$644,178.04	\$644,178.04

Other Resources	Grant Period	FY2009	Total Award Amount
Value of other donated items, food, clothing, furniture, etc	1.09 - 12.09	\$500,082.00	\$500,082.00
Value of discounted office supplies received from Office Mart	1.09 - 12.09	\$37,577.69	\$37,577.69
Value of in-kind contributions for Head Start	1.09 - 12.09	\$281,221.45	\$281,221.45
Value of in-kind donated items from Gifts in Kind International	1.09 - 12.09	\$170,985.98	\$170,985.98
Value of in-kind donated items from NAEIR	1.09 - 12.09	\$3,575.00	\$3,575.00
Other Cash Resources	1.09 - 12.09	\$11,043.35	\$11,043.35
TOTALS		\$1,004,485.47	\$1,004,485.47

Community Services Block Grant	Grant Period	FY2009	Total Award Amount
Community Services Block Grant (includes \$32,325 in Carryover from 2007) (ODOD-OCS)	1.08 - 12.09	\$199,248.50	\$398,497.00
Community Services Block ARRA Grant (ODOD-OCS)	6.09 - 9.10	\$126,876.40	\$317,191.00
TOTALS		\$326,124.90	\$715,688.00

Emergency Services	Grant Period	FY2009	Total Award Amount
Emergency Food & Shelter Program	1.09 - 12.09	\$82,374.00	\$82,374.00
Emergency Food & Shelter Program ARRA	6.09 - 12.09	\$41,436.00	\$41,436.00
Homeless Prevention/Rapid Rehousing (HPRP) ARRA	9.09 - 8.12	\$32,055.51	\$288,500.00
Emergency Shelter Counseling (CDBG - City of Lancaster)	9.08 - 8.09	\$4,666.67	\$7,000.00
Emergency Shelter Counseling (CDBG - City of Lancaster)	9.09 - 8.10	\$2,333.33	\$7,000.00
Home Energy Assistance Program (E-HEAP) (ODOD-OCS)	11.08 - 3.09	\$406,347.17	\$931,000.00
Home Energy Assistance Program (E-HEAP) (ODOD-OCS)	11.09 - 3.10	\$290,400.00	\$726,000.00
Summer Cooling (HEAP) (ODOD-OCS)	7.09 - 8.09	\$53,408.00	\$53,408.00
Home Energy Assistance Program - Admin/Operating (ODOD-OCS)	10.08 - 9.09	\$188,201.25	\$250,935.00
Home Energy Assistance Program - Admin/Operating (ODOD-OCS)	10.09 - 9.10	\$35,198.25	\$140,793.00
Homeless Assistance Program (OHCP)	1.09 - 12.10	\$101,500.00	\$203,000.00
2009 Gas Crisis Fuel Fund (NiSource/Columbia Gas)	1.09 - 12.09	\$9,938.00	\$9,938.00
2009 Fuel Fund (AEP)	1.09 - 12.09	\$13,591.73	\$13,591.73
Ohio Benefit Bank (CSBG T&TA)	4.08 - 3.09	\$7,500.00	\$30,000.00
Ohio Benefit Bank (CSBG T&TA)	4.09 - 3.10	\$22,500.00	\$30,000.00
Food Pantry (Fairfield County United Way)	1.09 - 12.09	\$45,388.00	\$45,388.00
Food Pantry (Mid-Ohio Foodbank)	1.09 - 12.09	\$29,273.22	\$29,273.22
Senior Food Assistance (Fairfield County Meals on Wheels)	1.09 - 12.09	\$3,000.00	\$3,000.00
Senior Commodities (Mid-Ohio Foodbank)	1.09 - 12.09	\$4,920.00	\$4,920.00
HOPWA Grant (City of Columbus)	1.09 - 12.09	\$42,530.00	\$42,530.00
ByCar Program (Finance Fund)	3.09 - 3.10	\$6,699.00	\$8,932.00
Cash Donations (for Emergency Services)	1.09 - 12.09	\$24,360.00	\$24,360.00
TOTALS		\$1,447,620.13	\$2,973,378.95

Employment and Training	Grant Period	FY2009	Total Award Amount
Adult Basic Literacy Education (Ohio Board of Regents)	7.08 - 6.09	\$8,912.50	\$17,825.00
Adult Basic Literacy Education (Ohio Board of Regents)	7.09 - 6.10	\$24,660.00	\$49,320.00
Lancaster Rotary Club (Adult Education)	1.09 - 12.09	\$1,500.00	\$1,500.00
TOTALS		\$35,072.50	\$68,645.00

TOTAL AGENCY FUNDING FY2009\$7,712,223.06
TOTAL AGENCY AWARDS\$13,686,954.83

TOTAL ARRA AWARDS\$4,509,199.00

LFCOA thanks partners for continued support, confidence, friendship

ACI—Affordable Comfort Inc.
ADAMH Board
Adopt-A-Road Groups
American Electric Power
Asebrook & Co. Architects
AT & T
Baltimore Food Pantry
Bed, Bath and Beyond
Berne Township
Berne Union Middle School
Blacklick Woods Metro Park
Boy Scouts of America
Carnival Foods
Center for Disabilities
Central Ohio Area Agency on Aging
Central Ohio Technical College
CFLP Solid Waste District
Charity Newsies
Chestnut Ridge Metro Park
Child and Adult Care Food Program
Children's Hospital
City of Lancaster
CJ Banks
Coalition on Homelessness and Housing in Ohio
Columbia Gas
Columbus Public Department of Health
Columbus State College
Constance Care Home Healthcare
Corporation for Ohio Appalachian Development
Corporation for Supportive Housing
Corvettes of Lancaster
Cross Point Church
Curves
Discover Financial Services

Don Eveland Construction
Dr. Ginty
Dr. Lochton
Eastland Fairfield Career and Technical School
Elite Construction
Enoch Painting
Exact Electric
Fairfield Affordable Housing
Fairfield Assoc. for the Education of Young Children
Fairfield Cty. 211 (Information and Referral)
Fairfield Cty. Antique Tractor Club
Fairfield Cty. Commissioners
Fairfield Cty. Common Pleas Juvenile Court
Fairfield Cty. District Library
Fairfield Cty. Engineer's Office
Fairfield County Foundation
Fairfield Cty. GIS Dept.
Fairfield Cty. Health Dept.
Fairfield Cty. Housing Coalition
Fairfield Cty. Job & Family Svc
Fairfield County MRDD
Fairfield Cty. Municipal Court
Fairfield Cty. Regional Planning Commission
Fairfield Cty. Schools
Fairfield Cty. Sheriff's Ofc.
Fairfield Cty. Twp. Trustees
Fairfield Federal Savings and Loan
Fairfield Homes, Inc.
Fairfield Medical Center
Fairfield Metropolitan Housing Authority
Fairfield National Bank
Fairfield Soil & Water Conservation District

Fairfield Towne Crier
Fairhaven Place
Faith Memorial Church
Family, Adult & Children First Council
Federal Home Loan Bank of Cincinnati
Finance Fund
First Bremen Bank
First Church of God
First Presbyterian Church
First United Methodist Church
Fisher Catholic High School
Foundation Shelters & Foundation Dinnes
The Foundation
Four Reasons Bakery & Deli
Fox Den Construction
Future Farmers
Giant Eagle
Good Shepherd Church
Gorsuch Management Co.
Grace United Church of Christ
Ground Level Solutions
Habitat for Humanity
Health Link Chiropractic
Henry Manor Bed & Breakfast
Hiram's Helpers Temple Co.Inc
Hocking College
Hocking Cty. Job Service Ctr.
Hocking Cty. Metropolitan Housing
Hocking Cty. Municipal Court
Interim Healthcare
Jaycees
JC Penney's
Joe Carson Harley Davidson
Kiwaniis's
Kohl's
Kroger
Lancaster and Fairfield Cty.

Area Chamber of Commerce
Lancaster City Schools
Lancaster Community Church
Lancaster Community Development
Lancaster Eagle Gazette
Lancaster Economic Development
Lancaster Fire Department
Lancaster High School
Multiple Handicapped Class
Lancaster Parks & Recreation
Lancaster Police Department
Lancaster Rotary
Lancaster Seventh-Day Adventist Church
Lancaster United Brethren Church
Lancaster Utilities
Lancaster Vineyard Church
Lancaster, Mayor and Council
Latter Day Saints
The Lighthouse
Lion's Club
Lutheran Social Services
Madison Township
Martin Barker Designs
Maywood Mission
Meals on Wheels
Meijer, Inc.
Mens Breakfast Club
Mid-Ohio Food Bank
Mobile Dentists, Inc.
N & B Concrete
National City Bank
National Community Action Partnership (NCAP)
New Horizons
North End Press

ODOD, Office of Community Services
ODOD, Office of Housing & Community Partnerships
Ohio Association of Community Action Agencies
Ohio Board of Regents
Ohio Capital Corporation for Housing
Ohio CDC Association
Ohio Community Development Corporation
Ohio Conference of Community Development
Ohio Dept. of Development Office of Housing and Community Partnerships
Ohio Dept. of Education
Ohio Dept. of Health
Ohio Dept. of Mental Health
Ohio Dept. of Natural Resources
Ohio Head Start Association
Ohio Highway Patrol
Ohio Historic Preservation Ofc.
Ohio Housing Finance Agency
Ohio Orthopedic Center
Ohio University - Lancaster
Osteopathic Heritage Foundation
OSU Extension Office
Our Place
Panera Bread
The Paul Webb Company
Pickerington Food Pantry
Pier 1 Imports
Pleasant Chapel Church of God
Pleasantville Food Pantry
SEE PARTNERS, 15A

PARTNERS, from 14A

Porta Kleen
Propane Companies
Ralston
The Recovery Center
Redding's Home Improvements
Safe Kids / Safe Communities
Salvation Army
Social Security Ofc. of Fairfield Cty.
South Central Power Company
Southeastern Ohio Center of Independent Living
Southeastern Ohio Legal Service
St. Vincent's
Starbucks Coffee Company
Success by Six
Sun Bridge
Superior Exteriors
TCR, Inc.
Thomas & King, Inc.
Touching Little Lives, Inc.
Towne Crier
Trimmer Insurance
U.S. Dept. of Housing & Urban Development
U.S. Postal Service
Union Savings Bank
United Way of Fairfield County
USDA, Rural Development
Veterans Administration
Victory Hill Church of God
Village of Pleasantville
Wal-Mart
WCFO-FM
Wellpoint Foundation
West After School Center
Women of the Church of God
The Woodlands

VOLUNTEERS, from 5A



Sheila and Samantha O'Neal put together food bags for clients.

Thank you to all of our agency volunteers:

Tracy Allen	Dee Mowry
Rex Bear	Samantha O'Neal
Jack Ginninger	Shelia O'Neal
Jordan Brown	Fred Pace
Courtney Burford	Mark Perry
Terry Casto	Kerry Pierce
Robert Clark	Chance Pinan
Austin Coakley	Chuck Reed
Josh Cogar	Missy Roberts
Grace Conrad	Anna Seesholtz
Nan Deflinger	Brianna Siefert
Jordan Elder	Ryan Simmons
Ann Fisher	Cody Snyder
Kaddie Fowler	Jedidiah Strawn
Thomas Francis	Daniel Tedrick
Steve George	Esther Thompson
Donna Hamler	Jim Thompson
Forrest Harris	Tammy Tolley
Jessica Hartman	Luke Truex
Jim Hayes	Alan Turnbull
Adam Heistand	Sandra Turnbull
Lois Ruth Koepf	Robert Urig
Debra McConnel	Jenny Wellner
Mirand Minturn	Larry Wilson

2009 Annual Dinner Sponsors

Office Mart
Dagger, Johnston, Miller, Ogilvie & Hampson, LLC
Elite Construction
Finance Fund
Pension Resources, LLC
Schwendeman Agency, Inc.
Trimmer Insurance

2009 Annual Dinner Silent Auction Donors

Billy Crickets
COSI
Curves
Don Eveland Construction
Fairfield Homes / Gorsuch Management
Fairfield National Bank
Friendly Bremen Bank
Ireland's Spa & Salon
Moore's Pest Control
Olive Garden
Porta Kleen
Reddings Home Improvement
Robert K. Fox Family Y
Rooster's
TCR, Inc.
Texas Roadhouse

Annual Dinner In-Kind Contributions

Allen's Lancaster Greenhouse
Personal Touch Party Supplies

Lancaster-Fairfield CAA Board of Directors LFCOA Management Team



OATNEY

Michael K. Oatney (*President*) Representing Mayor Nihiser of Sugar Grove, **Lt. Gary Kennedy** (*Vice President*), Representing Sheriff Dave Phalen, **Gregory C. Wentz, Esq.** (*Secretary-Treasurer*), Representing Lancaster Auditor Mary Green, **Rev. Alex Render** (*Member-At-Large*), Representing AMVETS Post 1985.



KENNEDY

Joseph Hoover, Representing Fairfield County Recorder Gene Wood, **Commissioner Mike Kiger**, Fairfield County Commissioners, **Susan Secoy**, Fairfield County Metropolitan Housing Authority, **George Carr**, Lancaster Fire Fighters, Local 291, **Orman Hall**, Fairfield County ADAMH Board. **Christine Swindells**, Christine Swindells CPA, Ja-



WENTZ

net **Conkle**, Community Representative, **Molly Swisher**, Fairfield County 211 (Information and Referral)/Community Representative, **Dr. Keith Krantz**, Community Representative, **Lisa Householder**, Job and Family Services/Head Start Policy Council, **Theresa Shultz**, Head Start Policy Council.



RENDER

Kellie Ailes, Executive Director; **Janet Schmelzer**, Fiscal Director; **Valerie Irion**, Operations/HR/ Employment and Training Director;

Kim Devitt, Early Childhood Services Director; **Donna Fox-Moore**, Housing Director; **Carol Wagner**, Social Services Director; **Barbara Miller**, HEAP Coordinator; **Scott Porter**, Energy Outreach Director/Housing Inspector; **Richard Throck-**

morton, Facilities Director/ HWAP Inspector;

Brenda Shamblin, Director of Planning; **Kathryn Clausen**, Planner; **Brooke Taley**, Planner;

Patty Bratton, Recycling and Litter Prevention Director; **Carl Wolshire**, Recycling Center Manager; **Chad Reed**, Recycling and Litter Prevention Education Coordinator; **Austin Rohr**, Recycling and Litter Prevention Marketing Coordinator •

STATISTICS 2009

Number of people served	15,552
Number of employees	112
Number of programs	45

2009 Annual Report; Special thank you for your continued support

Lancaster-Fairfield Community Action Agency would like to thank the community for their support. Your confidence in our ability to provide these much needed and valuable services continues to drive our mission and

our success. It is through the relationships with our partners and donors we are able to achieve so much.

With a variety of available programs to low- and moderate-income families we assist our neighbors in a ho-

listic way. Throughout this annual report, we hope you have learned more about what we do and how it is accomplished.

We welcome donations of non-perishable food and clothing as well as monetary donations in your contin-

ued support of LFCOA's mission of people helping people.

An endowment fund has been established with the Fairfield County Foundation in our efforts to further the mission. As a 501(C)3 organization, all donations are tax de-

ductible. To make a donation, please contact our office at 740-653-4146 or the Fairfield County Foundation at 740-654-8451. •

Lancaster-Fairfield CAA Annual Report

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